

# Grandview Kids Family Support Fund

**Financial support for families to access specialized equipment that supports a child or youth's development and well-being**

The Grandview Kids Family Support Fund was established to assist families and caregivers with the purchase of specialized equipment or tools that enhance a child or youth's quality of life. Funding is intended for items that are not funded or not fully funded through programs such as Ontario's Assistive Devices Program (ADP) or private insurance.

## Eligibility

- Be a current Grandview Kids client, including fee-for-service clients
- Have accessed ADP and private insurance first, where applicable
- Meet all application and documentation requirements (see "application process" below)

## Funding available

- Maximum of \$2,000 per client over a two-year period. Eligibility resets after two years, while donated funds are available

***Please note:*** Funding categories and eligible items are subject to change.



## What the fund may support:

- Equipment not funded by ADP (e.g., adaptive bikes, ramps, bathroom equipment, supportive chairs, adjustable tables)
- Mobility equipment not fully funded by ADP
- Custom orthotics not fully funded by ADP
- Serial casting materials
- Post-operative or short-term medical equipment

## Application process

1. Confirm eligibility with your Grandview Kids clinician, who will complete a Recommendation Form on your behalf.
2. Collect a quote or receipt for your child's or youth's needed equipment or tools (dated within the last year).
3. Parent, caregiver, or client completes the application under the "Resources > Family Support Fund" on [GrandviewKids.ca](http://GrandviewKids.ca)
4. Families await confirmation from a member of Team Grandview that their application was received and confirm next steps.

**Scan the QR code below to visit the Family Support Fund web page to learn more!**



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## Frequently asked questions (FAQs)

### **How long does it take to receive a decision email from Grandview Kids?**

We will review your application and reach out to you within 1-2 weeks. This timeframe does not apply to the issuing of a cheque.

### **How will I receive funds if my application is approved?**

When you submit your application, you can choose how you want your funds paid to your family. Your options are cheque, electronic funds transfer (EFT) or direct payment to the vendor on the submitted invoice/quote.

### **What if my application is denied?**

Clients and families will be informed if their application is denied and will receive a brief rationale to support the decision. Where possible, families will be directed to other resources, supports or funding alternatives.

### **Is my online application confidential?**

Yes. The application process is confidential, secure and responsive. Only members of Team Grandview will have access to the information you submit in your application.

### **How do I find a reputable vendor in the community to get a quote or invoice for the equipment my Grandview Kids clinician recommends?**

It is recommended that each family discuss this topic with their Grandview Kids clinician.

### **Do I need a vendor quote or invoice for the equipment my Grandview Kids clinician recommends before submitting my application?**

Yes. A detailed quote or invoice from your vendor for the recommended equipment is required to submit your application.

### **Can Team Grandview help me complete the form?**

Yes! Peer Navigators on Grandview Kids' Family Engagement Team are available to support clients and families in person and virtually in completing their application. Please visit the Family Resource Centre at our Ajax-based headquarters, The Jerry Coughlan Building, during operating hours or email [familyengagement@grandviewkids.ca](mailto:familyengagement@grandviewkids.ca) to get the process started.



**If you have questions, please  
email [fsf@grandviewkids.ca](mailto:fsf@grandviewkids.ca).**