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Sample Telephone Screening Script for Recruitment Call to Families

Hello. May I please speak with? My name is I am a researcher from the Bloorview Research Institute at
Holland Bloorview Kids Rehabilitation Hospital.
Recently, (name of contact person) at (name of centre) spoke to you about a research project we are doing and told me that you had agreed to be contacted to hear more. Are you still interested in hearing about this project? May I speak with you about it now?
If Yes: May I speak with you about it now?
If NOT A GOOD TIME: Would there be a better time for me to call?
If NO: That's fine. I will not contact you again. Thank you for your time.
If YES: Great!"
The HEART Lab at Holland Bloorview is doing a study to understand the caregiving experiences of parents who identify as coming from a racialized background and care for a child with autism. In the study, you will be asked to discuss your caregiving experiences in which we will explore topics such as cultural stigma. In this study you will also participate in an art activity in which you can express your experiences.
We would like to invite you to take part. Do you have any questions about the study before you decide?"
Are you interested in participating in the study?
If NO: That's fine. Thank you for speaking with me today and thank you for your time.
If UNSURE: Would you like more time to read and think about this study? May I call you back in a few days to answer any questions you may have and see whether you would be interested in taking part in the study? I could also email you our information flyer, if you would like to read through it.
If yes to info flyer (get email) :
If YES: Great! Could I please ask you a few questions to see whether you would be eligible for this study? This should only take a few minutes. Ask eligibility questions.



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For example:

Does your child have a diagnosis of ASD? Do you identify yourself as coming from a racialized population?

If INELIGIBLE: I'm sorry, you are not eligible to participate in our study. Thank you for your time!

If ELIGIBLE: Great. You are eligible to participate in this study. We would like to invite you to take part in this study. Could we please schedule a time and place for us to complete the study?

Scheduled Date and Time:

Would you like us to call you the day before to remind you of the appointment we scheduled? **If yes, make note of the day to call.**

I also wanted to tell you about the research consent process we will follow for this study. I will review the information about the study with you when we meet. You can read through the information for yourself as well. I will ask you to sign a statement supporting your decision.

Did you have any questions about taking part in the study?

If YES: You will receive a letter by e-mail that explains this study further. Could I please confirm your email address? Do you have any questions?

If you think of any other questions or would like to speak to me about this, please call me at 416-425-6220 extension 6445 (Nivatha's extension).

Thank you for taking the time to speak with me.